Frequently Asked Questions (FAQ) regarding the Nelnet Payment Plan:

1. Can I request more funds on the Nelnet Payment Plan than what shows as my balance due to Abraham Baldwin Agricultural College? Yes. You can increase your Nelnet Payment Plan balance up to $5,500 per semester. This can be done when you walk through the online system and it brings in the amount owed from ABAC. You can adjust that amount up or down on that screen.

2. Can I charge Books against the Nelnet Payment Plan? Yes. You simply cannot have a payment plan that exceeds $5,500.00 per semester.

3. If I enroll in the Nelnet Payment Plan and my Financial Aid is approved, how will it affect my Payment Plan? You will need to adjust your payment plan for any changes that occur after you have signed up for the plan. For example, if you sign up for a $3,600 Nelnet Payment Plan and you are later awarded $2,000.00 in Financial Aid, as long as the adjustment deadline has NOT passed, you can log in to Nelnet online or call them to reduce your Nelnet Payment Plan by $2,000.00.

4. If I enroll in the Nelnet Payment Plan and I decide to add a 2nd session course, will the charges for this additional course be included in my plan? No, changes to charges which increase or decrease your account balance will automatically change your Nelnet Payment Plan. If you would like to increase or decrease your Nelnet Payment Plan for changes on your account, you must contact Nelnet by the last day of Drop/Add for the Full Term.

5. Can the enrollment fee be waived? No. This fee is charged by Nelnet and is the cost for enrolling in the plan. It is retained by Nelnet.

6. If I enroll in the Nelnet Plan and I decide to terminate the plan, what do I need to do? You will need to contact Nelnet directly and make arrangements with them.

7. If I enroll in the Nelnet Plan and I decide to terminate the plan, what happens to the money that was already paid as the down payment? Nelnet will process the termination and send the money to Abraham Baldwin Agricultural College. The funds will be returned to you at the Refund Date for the term.

9. How can I find out the available enrollment dates and fees associated with enrolling in the Nelnet Payment Plan? This information can be found at www.MyCollegePaymentPlan.com/abac.

10. If I have questions about how the Payment Plan works, who do I call? If you have questions regarding the plan, call Nelnet Payment Solutions at (800) 609-8056.
11. If I see on my bank statement or credit card statement that the funds for the Nelnet Payment Plan have been drafted or charged but I don’t see a change in my balance on BannerWeb, what do I do? Do nothing. Abraham Baldwin Agricultural College will download a file from Nelnet to update your Banner Account upon receipt of payment from Nelnet. This will not be immediate. If you have concerns, please call the Office of Student Accounts.

12. How can I find out the balance of my Payment Plan since it may differ from BannerWeb? Contact Nelnet Business Solutions at (800) 609-8056.

13. If I enroll in a Nelnet Payment Plan by the time of the payment deadline, will my schedule be saved from being dropped due to nonpayment? Yes, enrollment automatically places a code on your Banner account that prevents your schedule from being dropped.

14. If I want to make a payment to prevent my bank account from being drafted or my credit card from being charged by Nelnet on the scheduled 5th of the month, can I make that payment to Abraham Baldwin Agricultural College? No, you will need to discuss this issue with Nelnet at (800) 609-8056.

If you make a payment using Abraham Baldwin Agricultural College’s eStallion (online payment system), it will not post to your Nelnet balance and Nelnet will draft your payment on the 5th of the month. Your enrollment and agreement is with Nelnet Business Solutions. You will need to speak with them about any alterations to your payment agreement.