Common Error Messages for ABAC Registration

Web access disabled

Your PIN is disabled after too many log-in attempts with an incorrect PIN. Visit the Academic Support Counselors’ office in the bottom floor of the Library, Carlton Center or call 229-391-4995 to have reset. If calling, be prepared to answer questions so that we may verify your identity.

If you cannot remember your PIN in the future, follow these steps BEFORE disabling your access: At the Banner log-in, enter your 918 and then click on “Forgot PIN”. Your security question will be displayed. If you correctly enter the answer exactly as you set it up, you will be taken to a screen to reset your PIN to a new 6-digit code. Remember – six numbers.

Enrollment status prohibits registration

Advisor did not enable you to register. You should take advising sheet back to advisor or to nearest academic school office so PIN can be enabled.

Holds on your record

You have hold(s) on record. Click the “View Holds” link to determine what the holds are. Contact the office that placed the hold. Holds must be cleared before registration is available.
**PREQ and Test Score Error**

Pre-requisite error. This course requires that other course(s) be completed before enrolling. Our data does not show you meet the pre-requisites for enrolling in this course. Check with your advisor to determine if you do.

**CORQ Science Error**

Science co-requisite error. Lab & class have to be paired in specific match. The error message gives a hint. Each line in the error message shows the two CRNs that are paired in the system. So chose CRNs from the same line in the error message to successfully match the lab & class. Visit or call the School of Science and Math (229-391-5100) on the second floor of Britt Hall for further assistance.

**Time Conflict**

Time conflict error. System will not allow registration that overlaps in time. Error message shows conflict is with CRN 20062. Look at schedule to determine which class is the conflict.
No box to drop course

Duplicate course error. System will not allow you to register twice for the same course. In this example, student already has ENGL 1101 (CRN 20085) on schedule.

Students enrolled in Learning Communities may not drop courses in the Learning Community block of classes. No box available to drop classes. See Charla Sutton, Academic Support Counselor, in the bottom floor of the Library, Carlton Center.