

**ABRAHAM BALDWIN AGRICULTURAL COLLEGE**

**ACKNOWLEDGEMENT FORM**

**Acknowledgement of Service Excellence Training**

- Building a Service Culture
- Daily Service Skills
- Co-workers as Customers
- Service Challenges/Difficult Customers
- Customer Satisfaction

Trainer: Lisa Forshee

**Acknowledgement Statement**

I completely understand all of the information covered in Abraham Baldwin Agricultural College's Service Excellence Training. I agree to comply accordingly with all instructions, policies, and procedures outlined in the training and in the Policies and Procedures Manual.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date of Training

\_\_\_\_\_  
Print Your Name

\_\_\_\_\_  
Position Title

\_\_\_\_\_  
Department